

# CONTACTLESS PRODUCT ORDERING AND INQUIRIES

Medtronic  
Connect

[Medtronic Connect](#)\* gives you secure, instant access to place orders, check price & availability, view order status & history, track packages, download invoice copies & delivery notes, and more. Save time and achieve better patient outcomes, by reducing costs per transaction and avoid unnecessary emails and phone calls to our customer service or commercial teams.

[Click here to request access](#)

If you have access to Medtronic Connect, consider its adoption across your organization as a flexible & reliable way to manage your Medtronic orders remotely.

## Explore Our Online Services

Customers have secure 24/7 access to quickly and conveniently:

- Create and manage purchase orders and consignment inventory
- Check pricing & availability
- Verify order status and sales history
- Download and email packing slips / delivery notes, and invoice copies
- Track shipments and obtain proofs of delivery
- Secure credit card ordering
- Browse our Medtronic catalog, or find your sales representative
- Receive automated email alerts & daily order activity reports
- Manage multiple accounts from work or home, in your preferred language
- Learn helpful "tips & tricks" using your profile's HELP links and User Guides: [Medtronic Connect Training Portal](#)

## Requesting Access

Requesting access is simple - complete the onboarding form and access your account within 24-to-48 hours after submission.

- Navigate to [Medtronic Connect](#)
- Click the upper righthand "Globe" icon to choose your preferred navigation language: English (Canada) or French (Canada)
- Select the [Request Access Link](#)
- Once your profile is created, you will receive an email from ConnectCanada@Medtronic.com with a temporary password to log in and begin using the site\*\*



"I love the website. My [account] info is already saved and **it's easy to place orders in the off hours**. It takes me 2 minutes to place an order now."

-Clinic Owner/Operator

"We process 98% of our orders via EDI ... **the ability to track orders, obtain proof of delivery, and retrieve invoice copies** online is very valuable to us"

-Materials Management Director

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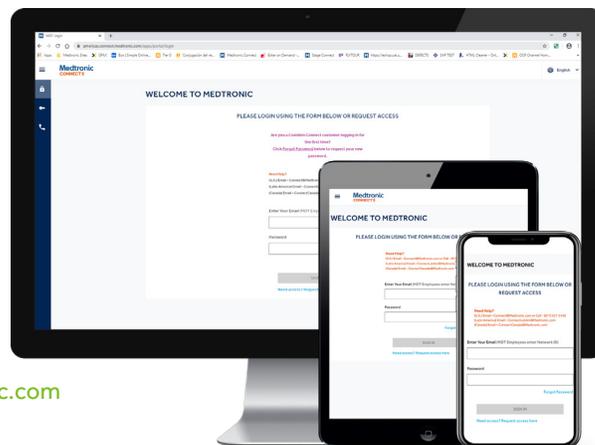
Toll-free: 877.664.8926

Email: [rs.canportalsupport@medtronic.com](mailto:rs.canportalsupport@medtronic.com)

[connect.medtronic.com](http://connect.medtronic.com)

\* Free registration and log in required

\*\* New profiles may take up to two business days to create



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Further, Together